## SHIPRIGHT RETURNS AND REFUND POLICY

## \*\*Introduction\*\*

Welcome to Shipright Courier. We provide specialized freight forwarding services. This Return Policy outlines the terms under which returns are handled to ensure clarity and satisfaction for our clients.

## \*\*Return of Goods\*\*

1. \*\*Non-Returnable Services\*\*: As a freight forwarder, we facilitate the transportation and logistics of goods without assuming ownership. Therefore, returns of goods to Shipright Courier are not applicable.

2. \*\*Damaged Goods on Arrival\*\*: If you receive goods in a damaged condition, please report this to the carrier immediately.

\*\*Refunds\*\*

1. \*\*Exclusions\*\*: Shipright Courier is not liable for refunds due to delays or damages caused by external factors beyond our control, such as customs holds, natural disasters, or carrier issues.

\*\*Insurance\*\*

We highly recommend that all clients secure appropriate insurance coverage for their shipments to safeguard against transit risks.

\*\*Policy Modification\*\* Shipright Courier reserves the right to modify this Return Policy at any time without prior notice.

\*\*Contact Information\*\*

For queries related to this Return Policy, please reach out to us at info@shiprightcourier.com