

SHIPRIGHT PACKAGE AND AUCTION POLICY**

1. Collection Timeframe

- Customers are expected to collect their packages within 30 days from the date of arrival at our facility.

2. Storage Fees

- If a package is not collected within the specified timeframe, we will charge a daily storage fee of \$150 per day.
- Storage fees will commence from the 30+1 day after the package's arrival.

3. Unclaimed Packages

- Packages unclaimed for 50 days post arrival will be considered as abandoned.
- Customers will be sent a final reminder before this deadline.

4. Auction Policy

- In the event that a package remains unclaimed for 60 days, it will be subject to auction to recover storage fees and other related costs.
- Prior to auction, a final notice will be issued to the customer via email and/or phone.

5. Auction Process

- The auction will be conducted in a fair and transparent manner, adhering to local legal requirements.
- Proceeds from the auction will first cover any outstanding storage fees and costs incurred.

6. Liability

- Shipright Courier is not liable for any loss or damage to goods that are unclaimed or auctioned.
- It is the customer's responsibility to ensure timely collection to avoid storage fees or auction.

7. Amendments

- Shipright Courier reserves the right to amend these terms and will notify customers of any significant changes.

Contact Information

For any inquiries regarding this policy, please contact us at info@shiprightcourier.com